



Dr. Ariane Chapelle

Professional Trainer in Risk Management - Summary and Credentials

Professional trainer and independent adviser with 20 years' experience in teaching and training both academic and executive audiences: board members, directors, managers and staff from various industries including Banking, Insurance, Clearing Houses, Energy, Commodities, and Healthcare.

Active in risk management since 1999 with managerial experience acquired in Internal audit, Credit Risk and Operational Risk Management responsibilities at ING Group and Lloyds Banking. Ariane Chapelle runs her own training and consulting practice in Enterprise Risk Management and Operational Risk Management since 2006. Her clients are FTSE 100 companies, large international corporations and market leading training organisations and institutes.

She chairs the Sound Practice Guidance Committee of the Institute of Operational Risk and she is columnist for the professional magazine "Operational Risk and Regulation". She is an honorary member of the Institute of Risk Management and of PRMIA.

Dr. Ariane Chapelle is Honorary Reader in Operational Risk at University College London in Operational Risk Measurement. She has published two books in risk management and governance and published numerous academic and professional articles in Operational and Enterprise Risk Management.

Training awards and rating

Has won two years in a row the award of Outstanding MBA speaker from Warwick University. All her training ratings range 4.5/5 and 5/5.

Training specialities

- Fraud
 - Ran 18 Fraud risk awareness to BO, MO, FO and central functions managers of Societe Generale Investment Banking UK (SG-CIB) as part of the remediation programme following the rogue trading loss of 2008.
 - Has obtained 100% "very satisfied" or "satisfied" ratings for this programme
 - Ran 16 Fraud and risk awareness sessions for MO and BO functions for Credit Agricole Investment Banking Asia (CA-CIB) live in Hong Kong and Tokyo and per video conference for other Asian sites
 - Has obtained an average rating exceeding 4.5/5 for this programme
- Short in house programmes:
 - Two or three days courses on risk appetite, risk awareness, fraud, key risk indicators, scenario analysis and risk and control self-assessment
 - Board level risk awareness and risk appetite workshops
- Short public courses:
 - Key Risk Indicators and Risk Appetite, Internal Fraud in Global Markets, Fundamentals of Operational Risk, Advanced Operational Risk Management, in London, New York and Asia.
- Full in-house enterprise risk management programmes
 - All sectors: CERM: Certified Enterprise Risk Management
 - Risk awareness: all staff members one day training on risk identification and root cause analysis
 - Financial Industry: CORP: Certified Operational Risk Professional
 - 10 modules, eight days live training, training notes and webinars



Publications in risk management

1. Columnist: Operational Risk & Regulation Magazine:
 - Scenarios are key to efficient modelling (Sept 2014)
 - Conduct rather than 'Conduct Risk' (Oct 2014)
 - HR Management essential to Risk Management (Nov 2014)
2. "Op Risk takes forward steps at the OpRisk Europe conference 2014", Operational Risk & Regulation, June 2014.
3. "Building an Invisible Framework for Risk Management", jointly with Michael Sicsic, Operational Risk and Regulation, June 2014.
4. "Unlocking KRIs", Risk Manager Professional Journal, Institute of Risk Management, August 2013 (top download from website in August 2013)
5. "The Importance Preventive KRIs", Operational Risk & Regulation, April 2013.
6. "How to Manage Incentives", The Risk Universe, Sept 2012
7. "The paths to rogue trading", *Editor's choice*, Operational Risk & Regulation, March 2012.
8. "Rogue trading, no training: the connections", RiskBusiness International Ltd, Dec 2011.
9. "Practical Methods for Measuring and Managing Operational Risk in the Financial Sector: A Clinical Study" jointly with Y. Crama, G. Hübner and J.-P. Peters, **Journal of Banking and Finance**, vol. 32, issue 6, 2008. Cited in 71 other research papers and publications.
10. *Le risque opérationnel : Implications de l'Accord de Bâle pour le secteur financier (Operational Risk: Implications of the Basel Accord for the financial sector)*, jointly with G. Hübner and J.P. Peters, Editions Larcier, coll. Cahiers Financiers, 2005.

Blogs: www.chapelleconsulting/blogs

Testimonials

- *"Ariane is an exceptional trainer, engaging and she brings her subject to life with lots of examples from many different organisations."*
 - Eamon Mullholland, Head of Reporting & Events, Commercial Banking, Lloyds Banking Group, Spetember 2014.
- *"Ariane is fantastic and always gives practical examples"*
 - Tim Larcher, E.ON UK, September 2012.
- *"Proficient and experiences, lots of practical background" –*
 - Karina Hentschel, Airbus, September 2014.
- *Comprehensive and highly relevant course. Would recommend it to anyone in the field of ORM. Ariane is an excellent trainer, highly knowledgeable, passionate about her topic, using plenty of examples and using a very fresh, entertaining style – you stay on the tip of your toes*
 - Wolfgang Schuetz, Head of Internal Controls and Deputy Compliance Officer, Geneva, October 2013.
- *Ariane's personal style and knowledge is visible throughout all training aspects. Materials are good, benefiting from a vast experience and documentation, and atmosphere is very open and relaxed.*
 - Raz Van, ING Bank, Head of ORM, October 2013.
- *"Excellent! Incredibly knowledgeable trainer, who was engaging & inspirational in her delivery. Very practical course."*
 - Steve Mc Queen, Barclays, Operational Risk Manager, November 2013.
- *Dr. Chapelle is a knowledgeable, experienced, practical, engaging and ultimately very effective instructor. Two thumbs up.*
 - Rei Shinozuka, Director of Strategic, Operational and Model Risk Management, Federal Home Loan Bank of New York, June 2013.

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